Fred W. Schwinn (SBN 225575) 1 CONSUMER LAW CENTER, INC. Filed 2 12 South First Street, Suite 1014 San Jose, California 95113-2418 3 Telephone Number: (408) 294-6100 Facsimile Number: (408) 294-6190 SEP 1 1 2012 4 Email Address: fred.schwinn@sjconsumerlaw.com RICHARD W. WIEKING CLERK, U.S. DISTRICT COURT NORTHERN DISTRICT OF CALIFORNIA 5 Attorney for Plaintiff SAN JOSE CRAIG A. BASSHAM 6 7 IN THE UNITED STATES DISTRICT COURT 8 FOR THE NORTHERN DISTRICT OF CALIFORNIA 9 SAN JOSE DIV 10 CRAIG A. BAS 11 Plaintiff, **COMPLAINT** 12 v. DEMAND FOR JURY TRIAL 13 **HUNT & HENRIQUES**, a general partnership, MICHAEL SCOTT HUNT, 15 United States Code § 1692 et seq. 14 individually and in his official capacity, and 15 JANALIE ANN HENRIQUES, individually and in her official capacity, 16 Defendants. 17 18 Plaintiff, CRAIG A. BASSHAM, based on information and belief and investigation of counsel, 19 except for those allegations which pertain to the named Plaintiff or his attorneys (which are alleged on 20 personal knowledge), hereby makes the following allegations: 21 I. INTRODUCTION 22 1. This is an action for actual damages, statutory damages, attorney fees and costs 23 24 brought by an individual consumer for Defendants' violations of the Fair Debt Collection Practices Act. 25 15 U.S.C. § 1692 et seq. (hereinafter "FDCPA") which prohibits debt collectors from engaging in 26 abusive, deceptive and unfair practices. 27 /// 28 - 1 -

COMPLAINT

2. According to 15 U.S.C. § 1692:

- a. There is abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors. Abusive debt collection practices contribute to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy.
- b. Existing laws and procedures for redressing these injuries are inadequate to protect consumers.
- c. Means other than misrepresentation or other abusive debt collection practices are available for the effective collection of debts.
- d. Abusive debt collection practices are carried on to a substantial extent in interstate commerce and through means and instrumentalities of such commerce. Even where abusive debt collection practices are purely intrastate in character, they nevertheless directly affect interstate commerce.
- e. It is the purpose of this title to eliminate abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses.

II. JURISDICTION

- 3. Jurisdiction of this Court arises under 15 U.S.C. § 1692k(d) and 28 U.S.C. § 1331. Declaratory relief is available pursuant to 28 U.S.C. §§ 2201 and 2202.
- 4. This action arises out of Defendants' violations of the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq. ("FDCPA").

///

III. VENUE

5. Venue in this judicial district is proper pursuant to 28 U.S.C. § 1391(b), in that a substantial part of the events or omissions giving rise to the claim occurred in this judicial district. Venue is also proper in this judicial district pursuant to 15 U.S.C. § 1692k(d), in that Defendants transact business in this judicial district and the violations of the FDCPA complained of occurred in this judicial district.

IV. INTRADISTRICT ASSIGNMENT

6. This lawsuit should be assigned to the San Jose Division of this Court because a substantial part of the events or omissions which gave rise to this lawsuit occurred in Santa Clara County.

V. PARTIES

- 7. Plaintiff, CRAIG A. BASSHAM (hereinafter "Plaintiff"), is a natural person residing in Riverside County, California. Plaintiff is a "consumer" within the meaning of 15 U.S.C. § 1692a(3).
- 8. Plaintiff is informed and believes, and thereon alleges that Defendant, HUNT & HENRIQUES (hereinafter "H&H"), is or was at all relevant times, a general partnership engaged in the business of collecting debts in this state with its principal place of business located at: 151 Bernal Road, Suite 8, San Jose, California 95119-1306. H&H may be served as follows: Hunt & Henriques, c/o Michael Scott Hunt, General Partner, 151 Bernal Road, Suite 8, San Jose, California 95119-1306 and as follows: Hunt & Henriques, c/o Janalie Ann Henriques, General Partner, 151 Bernal Road, Suite 8, San Jose, California 95119-1306. The principal business of H&H is the collection of debts using the mails and telephone, and H&H regularly attempts to collect debts alleged to be due another. H&H is a "debt collector" within the meaning of 15 U.S.C. § 1692a(6).

9. Defendant, MICHAEL SCOTT HUNT (hereinafter "HUNT"), is a natural person and licensed attorney in the state of California. HUNT may be served at his current business address at: Michael Scott Hunt, Hunt & Henriques, 151 Bernal Road, Suite 8, San Jose, California 95119-1306. The principal purpose of HUNT's business in the collection consumer debts due or alleged to be due another. HUNT is regularly engaged in the business of collecting consumer debts by filing and maintaining numerous civil debt collection lawsuits on behalf of others and obtaining judgments in those lawsuits by utilizing the U.S. Mail, telephone and internet. HUNT is a "debt collector" within the meaning of 15 U.S.C. § 1692a(6).

10. Defendant, JANALIE ANN HENRIQUES (hereinafter "HENRIQUES"), is a natural person and licensed attorney in the state of California. HENRIQUES may be served at her current business address at: Janalie Ann Henriques, Hunt & Henriques, 151 Bernal Road, Suite 8, San Jose, California 95119-1306. The principal purpose of HENRIQUES' business in the collection consumer debts due or alleged to be due another. HENRIQUES is regularly engaged in the business of collecting consumer debts by filing and maintaining numerous civil debt collection lawsuits on behalf of others and obtaining judgments in those lawsuits by utilizing the U.S. Mail, telephone and internet. HENRIQUES is a "debt collector" within the meaning of 15 U.S.C. § 1692a(6).

11. At all times herein mentioned, each of the Defendants was an officer, director, agent, servant, employee and/or joint venturer of his co-defendants, and each of them, and at all said times, each Defendant was acting in the full course and scope of said office, directorship, agency, service, employment and/or joint venture. Any reference hereafter to "Defendants" without further qualification is meant by Plaintiff to refer to each Defendant, and all of them, named above.

VI. FACTUAL ALLEGATIONS

12. On a date or dates unknown to Plaintiff, Plaintiff incurred a financial obligation,

namely a consumer credit account issued by Capital One Bank (USA), N.A. (hereinafter "the debt"). The debt was incurred primarily for personal, family or household purposes and is therefore a "debt" as that term is defined by 15 U.S.C. § 1692a(5).

- 13. Plaintiff is informed and believes, and thereon alleges, that sometime thereafter on a date unknown to Plaintiff, the debt was consigned, placed or otherwise transferred to Defendants for collection from Plaintiff.
- 14. On or about December 9, 2011, Defendants filed a lawsuit against Plaintiff in the Superior Court of California, Riverside County captioned *Capital One Bank (USA), N.A. v. Craig A. Bassham*, Case No. RIC1119712 (hereinafter the "*Capital One v. Bassham* complaint"), which sought to collect \$4,083.66 in damages.
- 15. A true and accurate copy of the *Capital One v. Bassham* complaint is attached hereto, marked Exhibit "1," and by this reference is incorporated herein.
 - 16. The Capital One v. Bassham complaint (Exhibit "1") stated as follows:

Plaintiff (name): CAPITAL ONE BANK (USA), N.A. alleges that defendant (name): CRAIG A BASSHAM became indebted to plaintiff within the last four years on an open book account for money due.

17. The Capital One v. Bassham complaint (Exhibit "1") stated as follows:

Plaintiff (name): CAPITAL ONE BANK (USA), N.A. alleges that defendant (name): CRAIG A BASSHAM became indebted to plaintiff within the last four years because an account was stated in writing by and between plaintiff and defendant in which it was agreed that defendant was indebted to plaintiff.

18. The Capital One v. Bassham complaint (Exhibit "1") stated as follows:

Plaintiff (name): CAPITAL ONE BANK (USA), N.A. alleges that defendant (name): CRAIG A BASSHAM became indebted to plaintiff within the last four years for money had and received by defendant for the use and benefit of plaintiff for work, labor, services and materials rendered at the special instance and request of defendant and for which defendant promised to pay plaintiff.

19. The Capital One v. Bassham complaint (Exhibit "1") stated as follows:

Plaintiff (name): CAPITAL ONE BANK (USA), N.A. alleges that defendant (name): CRAIG A BASSHAM became indebted to plaintiff within the last four years for money lent by plaintiff to defendant at defendant's request.

20. The Capital One v. Bassham complaint (Exhibit "1") stated as follows:

Plaintiff (name): CAPITAL ONE BANK (USA), N.A. alleges that defendant (name): CRAIG A BASSHAM became indebted to plaintiff within the last four years for money paid, laid out, and expended to or for defendant at defendant's special instance and request.

- 21. As a result of the *Capital One v. Bassham* complaint (Exhibit "1"), Plaintiff was required to retain legal counsel at his own expense thereby incurring actual damages in the form of attorney fees and costs.¹
- 22. Capital One Bank (USA), N.A., is a national banking association with its principal offices located at: 4851 Cox Road, Glen Allen, Virginia 23060.
- 23. The Customer Agreement between Plaintiff and Capital One Bank (USA), N.A., states in relevant part as follows:

Governing Law: WE MAKE THE DECISION TO GRANT CREDIT, OPEN AN ACCOUNT AND ISSUE YOU A CREDIT CARD FROM OUR OFFICES IN VIRGINIA. This Agreement is to be construed in accordance with and governed by the laws of the United States of America and by the internal laws of the Commonwealth of Virginia without giving effect to any choice of law rule that would cause the application of the laws of any jurisdiction other than the laws of the United States of America or the internal laws of the Commonwealth of Virginia to the rights and duties of the parties. This Agreement is made in Virginia. It will be governed only by Federal law and Virginia law (to the extent not preempted by Federal law). If a court decides not to enforce a part of this Agreement, this Agreement will then read as if the unenforceable or invalid part were not there, but the remaining parts will remain in effect.

24. The Virginia statute of limitations for breach of a credit card agreement is three years. See, Va. Code Ann. § 8.01-246(4).

See, Owens v. Howe, 365 F. Supp. 2d 942, 948 (N.D. Ind. 2005) (the attorney fees and cost incurred defending a state court lawsuit are properly awarded as actual damages under 15 U.S.C. § 1692k(a)(1), and not under 15 U.S.C. § 1692k(a)(3)); Lowe v. Elite Recovery Solutions L.P., 2008 U.S. Dist. LEXIS 8353, at *9 (E.D. Cal. Feb. 4, 2008) (awarding attorney fees court costs incurred defending state court action as actual damages under 15 U.S.C. § 1692k).

- 25. Capital One Bank (USA), N.A.'s claims against Plaintiff accrued more than three years prior to the filing of the *Capital One v. Bassham* complaint (Exhibit "1"). "A debt collector violates the FDCPA by using the courts to attempt to collect a time-barred debt."²
- 26. The Capital One v. Bassham complaint (Exhibit "1") misrepresented the character, amount and legal status of the debt.
- 27. Plaintiff is informed and believes, and thereon alleges, that Defendants have filed and served standard form complaints in the form of Exhibit "1" on more than 40 persons in California in the one year preceding the filing of this Complaint. Therefore, Plaintiff may seek leave to amend this Complaint to add class allegations at a later date.

VII. CLAIMS

FAIR DEBT COLLECTION PRACTICES ACT

- 28. Plaintiff brings the first claim for relief against Defendants under the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692 et seq.
- 29. Plaintiff incorporates all paragraphs in this Complaint as though fully set forth herein.
- 30. Plaintiff is a "consumer" as that term is defined by the FDCPA, 15 U.S.C. § 1692a(3).
- 31. Defendant, H&H, is a "debt collector" as that term is defined by the FDCPA, 15 U.S.C. § 1692a(6).
- 32. Defendant, HUNT, is a "debt collector" as that term is defined by the FDCPA, 15 U.S.C. § 1692a(6).
 - 33. Defendant, HENRIQUES, is a "debt collector" as that term is defined by the

² McCollough v. Johnson, Rodenberg & Lauinger, 587 F. Supp. 2d 1170, 1176 (D. Mont. 2008) (affirmed by McCollough v. Johnson, Rodenburg & Lauinger, LLC, 637 F.3d 939 (9th Cir. 2011)).

FDCPA, 15 U.S.C. § 1692a(6).

- 34. The financial obligation owed by Plaintiff is a "debt" as that term is defined by the FDCPA, 15 U.S.C. § 1692a(5).
- 35. Defendants have violated the FDCPA. The violations include, but are not limited to, the following:
 - a. Defendants made and used false, deceptive and misleading representations in an attempt to collect the debt, in violation of 15 U.S.C. §§ 1692e and 1692e(10);
 - b. Defendants misrepresented the character, amount or legal status of the debt, in violation of 15 U.S.C. § 1692e(2)(A); and
 - c. Defendants attempted to collect a debt that is known by Defendants to be barred by the applicable statute of limitations, in violation of 15 U.S.C. § 1692f.
- 36. Defendants' acts as described above were done intentionally with the purpose of coercing Plaintiff to pay the debt.
- 37. As a result of Defendants' violations of the FDCPA, Plaintiff is entitled to an award of actual damages, statutory damages, costs and reasonable attorneys fees, pursuant to 15 U.S.C. § 1692k.

VIII. REQUEST FOR RELIEF

Plaintiff requests that this Court:

- a) Assume jurisdiction in this proceeding;
- b) Declare that Defendants violated the Fair Debt Collection Practices Act, 15 U.S.C. §§ 1692e, 1692e(2)(A), 1692e(10), and 1692f;
- c) Award Plaintiff actual damages in an amount to be determined at trial, pursuant to 15 U.S.C. § 1692k(a)(1);

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- d) Award Plaintiff statutory damages in an amount not to exceed \$1,000, pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- e) Award Plaintiff the costs of this action and reasonable attorneys fees pursuant to 15 U.S.C. § 1692k(a)(3); and
- f) Award Plaintiff such other and further relief as may be just and proper.

CONSUMER LAW CENTER, INC.

By: /s/ Fred W. Schwinn
Fred W. Schwinn (SBN 225575)
CONSUMER LAW CENTER, INC.
12 South First Street, Suite 1014
San Jose, California 95113-2418
Telephone Number: (408) 294-6100
Facsimile Number: (408) 294-6190
Email Address: fred.schwinn@sjconsumerlaw.com

Attorney for Plaintiff CRAIG A. BASSHAM

CERTIFICATION PURSUANT TO CIVIL L.R. 3-16

Pursuant to Civil L.R. 3-16, the undersigned certifies that as of this date, other than the named parties, there is no such interest to report.

/s/ Fred W. Schwinn
Fred W. Schwinn, Esq.

DEMAND FOR JURY TRIAL

PLEASE TAKE NOTICE that Plaintiff, CRAIG A. BASSHAM, hereby demands a trial by jury of all triable issues of fact in the above-captioned case.

/s/ Fred W. Schwinn
Fred W. Schwinn, Esq.

	PLD-C-001
ATTORNEY OR PARTY WITHOUT ATTORNEY (Name, state bar number, and address):	FOR COURT USE ONLY
HUNT & HENRIQUES, Attorneys at Law Michael S. Hunt, ESO. #99804	
Michael S. Hunt, ESQ. #99804 Tanalie Henriques, ESQ. #111589	
51 Bernal Rd. STE 8, San Jose, CA 95119-1306	į
TELEPHONE NO: (408) 362-2270 FAX.NO. (OPTIONAL): (408) 362-22	99
E-MAIL ADDRESS(Option#Q:	
ATTORNEY FOR (Mascalt PLAINTIFF SUPERIOR COURT OF CALIFORNIA, GOUNTY OF RIVERSIDE	SUPERIOR COURT OF CALFORNIA COUNTY OF RIVERSIDE
STREET ADDRESS: 4050 Main Street	
MAILING ADDRESS:	DEC 09 2011
omyano zercode Riverside CA 92501	
BRANCH NAME: Riverside Division	
PLAINTIFF: CAPITAL ONE BANK (USA), N.A	
DEFENDANT: CRAIG A BASSHAM	
I IDOES 1 TO	
[] 5023 1 10	
CONTRACT	
X] COMPLAINT [] AMENDED COMPLAINT (Number):	
] CROSS-COMPLAINT [] AMENDED CROSS-COMPLAINT (Number)	
Jurisdiction (check all that apply):	CASE NUMBER RIC
[X] ACTION IS A LIMITED CIVIL CASE \$4,083,66	110
Amount demanded [X] does not exceed \$10,000 [] exceeds \$10,000, but does not exceed \$25,000	l l
(1 ACTION IS AN UNLIMITED CIVIL CASE (exceeds \$25,000)	1119712
1 ACTION IS RECLASSIFIED by this amended complaint or cross-complaint	1119116
[] from limited to unlimited [] from unlimited to limited	
PLAINTIFF' (names): CAPITAL ONE BANK (USA), N.A	
alleges causes of action against DEFENDANT* (names):	
ATG A BASSHAM This pleading, including attachments and exhibits, consists of the following number	of names: A
a. Each plaintiff named above is a competent adult	
[X] except plaintiff (name): CAPITAL ONE BANK (USA), N.A. [] a corporation qualified to do business in California	
i an unincorporated entity (describe):	•
[X] other (specify):a National Association	
. [] Plaintiff (name): [] has compiled with the fictitious business name laws and is doing business.	ss under the fictitious name of (specify):
[] has complied with all licensing requirements as a licensed (specify):	in Complaint - Altanhment 20
. Information about additional plaintiffs who are not competent adults is shown	ur sonihistini "Urapittikin so-
i. Each defendant named above is a natural person [] except defendant (name): [] except de	fendant (name):
[] a business organization, form unknown [] a bus	iness organization, form unknown
	oration incorporated entity (describe):
	lic entity (describe):
[] other (specify); [] other	(akada).
	and the second s
Hithis form is used as a cross-complaint, plaintiff means cross-complaint and dispersional Uses COMPLAINT - Contract	ifendant myana cross-defendant. Pege 1 of 2 Code of Civ. Proc., § 425.12
il Council of Celffordie -001 (Rest January 1, 2007)	
建国際組織 数 15 計劃 [編 65 計畫]	EXHIBIT

en e		PLD-C-001
SHORT TITLE:	CASE	UMBER:
-CAPITAL ONE BANK (USA), N.A V.		
CRAIG A BASSHAM		
1. (Cantinued)		
 The intenemes and capacities of defendants sued as 	Does are unknown to plaintiff.	•
(1)[] Doe defendants (specify Doe numbers):	were the agents or employees of the	e named
defendants and acted within the scope of that	gency or employment.	leavage da
(2)[] Doé défendants (specify Doé numbers):	are persons whose capacities are un	KIIOWII W
plaintiff. c. [] Information about additional defendants who are re-	ot natural nersons is contained in Complaint - A	ttachment 4c.
d. [] Defendants who are joined pursuant to Code of C	vil Procedure section 382 are (names):	
(i. [] Determine the projector paradition of a		
_		
5. [] Plaintiff is required to comply with a claims statute, a	nd ·	
a, [] plaintiff has complied with applicable claims statu	es, or	
b. [] plaintiff is excused from complying because (spec	<i>l(y)</i> :	
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3. [] This action is subject to [] Civil Code section 1812	40 t 1 Chil Codo coollan 2004 4	
3. This action is subject to Divit Code section 1012	ID [] Givii Code escribit 2004.4.	
7. This court is the proper court because		•
a. [] a defendant entered into the contract here.		•
b.] a defendant lived here when the contract wa	s entered into.	
c. [X] a defendant lives here now.		
d. [] the contract was to be performed here.		. • . •
e. [] a defendant is a corporation or unincorporat	ed association and its principal place of busines	s is nere.
f. [I real property that is the subject of this action	is located nere.	
g. () other (specify):		
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). [] Other:	•	
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IO. PLAINTIFF PRAYS for judgment for costs of suit; for s	ich relief as is fair, just, and equitable, and for	•
a. [X] damages of \$ \$4,083.65		
b. (X) interest on the damages		
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	nt per year from (date): February 13, 200	9
c. [X] attorney fees		N .
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Date: November 18, 2011	* *	
MICHAEL S. HUNT #99804 OR	/S/ Janalie Henr	iques
JANALTE HENRIQUES #111589 Anita H. Singh #270985	/S/ Apita R. Sir	gh #270985
ANITA H. SINGH #279793 (MPEORPRINTNAME)	(SIGNATURE OF PLANTIFF OR AT	
	ify this pleading, effix a verification.)	. :
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PLD-C-001 (Rés. January 1, 2007)	DMPLAINT - Contract	Pege 2 of 2

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SHORT TITLE: CAPITAL ONE BANK (USA), N.A WS. CRAIG A BASSHAM			CASE NUMBE	er:	
FIRST CA	USE OF ACTIO	,, NBreach of 0	Contract		
ATTACHMENT TO [X] Complaint [] Cross-Complaint				
(Use a separate cause of action form for e	each cause of action.)				
BC-1. Plaintiff (name): CAPITAL ONE	BANK (USA), N.A	•			
[X] alteges that on or about (define a [X] written [] oral [] other agreement was made between (na). Assignor(s) AND CRAIG A [] A copy of the agreement is at [X] The essential terms of the agreement is at [X] The essential terms of the agreement is at [X] are over the through purchases/cash at the Defendant(s) by platically these monies to platifies and conditions these monies are set for parties. Defendant(s) in authorizing signature or the credit instrument are	in (specify): me parties to agreement) BASSHAM tached as Exhibit A, or greement [] are states he age of 18 and advances and/or m intiff, CAPITAL O intiff as provide s under which def rth in a written adicated his/hex/ he the application	d in Attachment BC-1 indebted to pla onies loaned ar NE BANK (USA), d for in the ac endant(s) agree credit card and their/its const and/or agreeme	[X] are as folid intiff for c nd received a N.A. Defenda preement betw de to repay t idor loan agr ent to these ant or by def	ws (specify): redit receive nd furnished nt(s) agreed sen the parti he plaintiff eement betwee terms either	ed to to ies for n the by an
BC-2. On or about (dates): February defendant breached the agreement (specify): Defendant(s) failed to make defendant(s) have not repaidefendant(s) remain in defendant to the unpaid balance and a	by [] the acts specifie e payment on the id plaintiff for ault. In the eve	account as agre the charges mad nt of a default	ed. Despite le and/or the	plaintiff's monies loans	}Œ.
BC-3. Plaintiff has performed all obligation excused from performing.	s to defendant except the	ose obligations plaintif	f was prevented or		
BC-4. Plaintiff suffered damages legally (p [] as stated in Attachment BC-4 Loss of use and benefit of p at the rate of 0.0000% per a	[X] as follows (specify) Laintiff funds in	the sum of \$4;		interest	
BC-5. [X] Plaintiff is entitled to attorney of \$ X according to proof.	fees by an agreement or	a statute			
BC-6. [] Other:	•				
		.*			

Page 3

Code of Civil Procedure, § 425.12

				PLD-C-001(
ort title: Pital one bank (US	A) N.A. v.			CASE NUMBER:
AIG A BASSHAM	-,,,	3 ⁴¹ ∗ ^y '		
SECOND (number)	CAUSE OF	ACTION - Comm	on Counts	-
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C.4. [] Other:		• .		
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				Page 1 of 1

SUPERIOR COURT OF CALIFORNIA, COUNTY OF Riverside Riverside JUDICIAL DISTRICT

STATEMENT OF LOCATION/VENUE

	CAPITAL ONE BAN V. CRAIG A BASSE R:		
basis for	ck <u>ONE</u> of the for your filing of the n the address.	llowing statement he complaint in	ts to indicate the this Judicial District
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	Street	City	Zip Code
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	Street (if know	n) City	Zip Code
<u>xxx</u> 5.	address of the	defendant is: RIVERSIDE CA 92	fal district. The 505-2234
I declare California	Street	City perjury under th	Zip Code he laws of the State of
DATED: No	vember 18, 2011	/S/ Janalie 1	Henriques Singh #270985
÷		Signature of P HUNT & HENRIQU	laintiff's Attorney